

Update from the Waterloo Wellington Integrated Hospice Palliative Care Regional Program

We are pleased to share with you the **Ontario Palliative Care Network (OPCN) Action Plan 1: 2017 – 2020**. This plan outlines how OPCN, a partnership of community stakeholders, health service providers and health system planners from across Ontario, will work together to improve availability of, and ease of access to, equitable, high-quality, sustainable palliative care services for patients and their loved ones regardless of where they live or receive their services, their age or their illness. The Action Plan comprises of a list of proposed 38 actions that have been organized into the following seven themes:

- A. Enhancing Patient and Caregiver Engagement in Hospice Palliative Care
- B. Aligning the Planning for Hospice Palliative Care Across the Province
- C. Enabling Early Identification of those Who Would Benefit from Hospice Palliative Care
- D. Establishing Palliative Models of Care to Increase Access and Enable Adoption of the Quality Standard
- E. Identifying and Connecting Hospice Palliative Care Providers
- F. Building Provider Competencies in Hospice Palliative Care
- G. Measuring and Reporting on our Progress

This plan is aligned with '[The Declaration of Partnership](#)' and builds on the significant work in hospice palliative care already underway provincially, regionally and locally within the 14 Regional Palliative Care Programs. We encourage you to read the [Action Plan](#) and distribute it to any relevant stakeholders. Additional resources to support your understanding and spread of the 'Plan' include an [FAQ document](#) and '[What the Action Plan Means](#)', a document outlining the plan's impact on patients and families and a [presentation](#) describing the OPCN and the Action Plan.

We are excited to launch this next phase of work in transforming the delivery of hospice palliative care services in Waterloo Wellington LHIN and believe that much can be accomplished in the next three years as outlined in this plan. Through collaboration, commitment, and optimization of resources both regionally and provincially we will make significant progress in achieving equitable, sustainable and high quality hospice palliative care.

Karyn Lumsden, Vice President
Home and Community Care, WWLHIN

Jane Martin, Regional Vice President
Cancer Services, WW Cancer Program

MAID Website

The [regional MAID webpage](#) on the WW IHPC Regional Program website has been redeveloped to be more user-friendly. It is now divided into a section for 'Patients and Family Members' as well as a section for 'Health Care Professionals'

Information re: [MAID Resiliency Training](#) for providers has also been added

QUICK FACTS

Hospice Palliative Care Community Services

The following databases are available to support awareness of and access to WW IHPC community based services:

Caredove www.caredove.com/wwihpc

Healthline www.wwpalliativecare.ca/Services

Draft Palliative Models of Care: Recommendations for Improving Delivery of Palliative Care Services in Ontario

The OPCN's Health Services Delivery Framework Working Group has developed recommendations intended to support the implementation of the Palliative Care Quality Standard. This initial set of recommendations clarifies the roles of primary care and specialist teams for the first area of focus of adult patients receiving care within the last year of life and residing at home (e.g. patient's living in their usual place of residence). The recommendations aim to provide guidance to healthcare providers and administrators on optimal palliative care service delivery for patients and family/caregivers across the province. They also highlight organizational considerations for the implementation of these recommendations.

The draft document is available [here](#). Please provide any comments regarding the clarity of the recommendations and/or your thoughts about barriers and enablers to implementation to Emmi Perkins (emmi.perkins@lhins.on.ca) by Friday, February 2, 2018.

TRADITIONAL HEALING SERVICES for End of Life Care and Bereavement in the WW LHIN

Effective Monday, February 26, 2018 Guelph Community Health Center will accept referrals for Indigenous people wishing to access traditional healing services for end-of-life care and bereavement in WWLHIN. 'Traditional Healing Supports' include elder and healer visits, ceremonies, drumming, smudging, transportation costs. There is no fee for this service. A flyer describing the program is available [here](#). The referral form is available [here](#). Please contact 519-821-6638 #321 for more information.

Position Posting for Manager, WW Integrated Hospice Palliative Care Regional Program

The WW IHCP Regional Program is hiring a manager to support the strategic directions and priorities of the regional program. Please see the posting [here](#).

In support of recruitment for this position, we are seeking a representative from each sub-region to be part of the interview panel. Please contact Emmi Perkins (emmi.perkins@lhins.on.ca) if you are interested in contributing to this recruitment process.

Please share this information with your colleagues. If you have any questions about the information presented in this newsletter, please contact Emmi Perkins (emmi.perkins@lhins.on.ca)