



Palliative Fall Education Evening

November 22, 2017



Canadian Hospice Palliative Care Association
Association canadienne de soins palliatifs

It's time to talk about
grief in Canada.



National Bereavement Day

November 21, 2017 is National
Bereavement Day in Canada.

What are grief and bereavement?

What can you do to help yourself and others?

What else can we do as Canadians?

chpca.net/bereavementday



The Patient/Family/Caregiver Voice

It is predicted that there will be a 58% increase in the number of deaths in WW from 2015 (5,392 deaths) to 2030 (8,527 deaths)

ADVANCING HIGH QUALITY, HIGH VALUE PALLIATIVE CARE IN ONTARIO

A Declaration
of Partnership
and Commitment
to Action

December 2011

We are approaching our palliative care partnership as a foundation for broader health care transformation and not just as a unique project for a specialized population.

Our vision

Adults and children with progressive life-limiting illness, their families and their caregivers will receive the holistic, proactive, timely and continuous care and support they need, through the entire spectrum of care both preceding and following death, to:

- help them live as they choose, and
- optimize their quality of life, comfort, dignity and security.

Our top three goals

To focus its efforts to improve health care in Ontario, the Declaration addresses three core system goals.²

Quality:

To improve client/family, caregiver and provider experience by delivering high quality, seamless care and support

Population Health:

To improve, maintain and support the quality of life and health of people with progressive life-limiting illnesses

Sustainability:

To improve system performance by delivering better care more cost-effectively and creating a continuously self-improving system

Welcome to the New Ontario
Palliative Care Network
Website



OPCN's ACTION Plan to Achieve the Vision Described in the Declaration

**Building
Provider
Competencies
in Palliative
Care**

**Planning
for
Palliative
Care
Across the
Province**

**Identifying
and
Connecting
Palliative
Care
Providers**

**Measuring
and
Reporting
on our
Progress**

**Enhancing
Availability
of Patient
and
Caregiver
Educational
Resources**

**Early Identification of
those Who Would
Benefit from Palliative
Care Services**

**Establishing Palliative
Models of Care that
Enable Adoption of the
Quality Standard**



What Does Quality Palliative Care Look Like?

Waterloo Wellington
Integrated Hospice
Palliative Care



HQO's Palliative Care Quality Standard

Quality Statement 1: Identification and Assessment of Needs

Quality Statement 2: Access to Palliative Care

Quality Statement 3: Advance Care Planning/Substitute Decision-Maker

Quality Statement 4: Discussions and Goals of Care

Quality Statement 5: Individualized, Person-Centred Care Plan

Quality Statement 6: Management of Pain and Symptoms

Quality Statement 7: Psychosocial Aspects of Care

Quality Statement 8: Caregiver Support

Quality Statement 9: Education for Patients, Substitute Decision-Makers, Families, and Caregivers

Quality Statement 10: Education for Health Care Providers & Volunteers

Quality Statement 11: Setting of Care and Place of Death

Quality Statement 12: Interprofessional Team-Based Care

Quality Statement 13: Transitions in Care



How Will We Deliver the Quality Standard?

PALLIATIVE MODELS OF CARE



How will we know if we are being successful in achieving the vision and goals for palliative care in Ontario as described in the 'Declaration of Partnership'?

Fewer people will die in the hospital/ more people will access their preferred place of death

More people will receive physician home visit(s) and/or palliative home care in last 90 days of their life

Fewer people will visit the Emergency Department in the last 30 days of their life

Waterloo Wellington
Integrated Hospice
Palliative Care



The Patient/Family/Caregiver Voice

VOICES Caregiver Survey

Palliative and EOL Family/Caregiver Advisory Group

Ontario
Palliative Care
Network



How can you be involved?

Join the 'HPC Collaborative' in your sub-region

Complete and analysis of your organization's current delivery of palliative care relative to the Palliative Quality Standard and make a plan to achieve the standards

Be in touch with your ideas about how to improve the system to help achieve the vision

Join our Stakeholder Distribution List to Receive Updates/Stay in Touch

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