

## 2016-2017 WW IHPC Regional Program Priorities, Initiatives and Deliverables

2016/17 WWLHIN ABP Hospice Palliative Care Priorities	2016/17 WWIHPC Regional Program Council Initiatives	Deliverables at the end of 2016/17
1. Improve access for care teams to support patients' comfort measures at end-of-life.	1a) Centralization and streamline access to WW IHPC community based services	i. A comprehensive inventory of all HPC community based services is available on both Caredove ( <a href="https://www.caredove.com/wwihpc">https://www.caredove.com/wwihpc</a> ) and Healthline ( <a href="http://wwpalliativecare.ca/Services/">http://wwpalliativecare.ca/Services/</a> )
	1b) Consistent, 24/7 access and bed management processes/ criteria for all WWLHIN palliative care beds	ii. All WW HPC beds are accessed via a coordinated bed access process with consistent program descriptions and eligibility/prioritizations criteria
2. Enhance community care and pain management options to reduce unnecessary deaths in hospital	2a) Expand the palliative care approach in primary care	iii. A standardized HPC NP role will be in place to support primary HPC capacity within FHTs/CHCs
	2b) Consistent HPC delivery in all WW LTCHs	All LTCHs have: iv. Completed a baseline assessment of palliative capacity v. Participated in PC education
	2c) Review select regional HPC policies & standards	vi. EDITH and SRK protocols have been revised and implemented (June 5, 2017)
3. Support residents, providers, & caregivers in planning for end-of-life through access to resources and supports	3a) Develop and implement a WWLHIN-wide mechanism and process for individual wishes to be documented & communicated – WW ACP policy & common tools.	vii. 12 LTCHs have received in-house ACP education viii. 100% of WW hospitals, CCAC and LTCHs have reviewed their ACP policies ix. All LTCHs have reviewed and are updating their family ACP info